## Knowall Case Study

Colebrook Bosson Saunders



Colebrook Bosson Saunders are designers, manufacturers and worldwide distributors of award winning ergonomic office furniture accessories.

Colebrook Bosson Saunders' developments such as the original Wishbone flat screen swing arm and Zorro LCD monitor mount are prime examples of their design-led approach that has ensured that they remain market leaders in the office furniture industry.

Colebrook Bosson Saunders is a truly international company with branches in London, New York, Paris and Hong Kong. They are heavily IT dependant and demand a lot from their IT infrastructure for their VOIP, Data sharing and Terminal Services for their remote users.

Years ago CBS were looking for a reliable and reputable IT company to help them with their rapid expansion into the international market. They needed a company that could provide worldwide WAN services, manage their Databases, provide contractual labour and support and procure quality and reliable hardware and software for their business.

Knowall fitted their requirements like a glove, our experience in building and maintaining Wide Area Networks for multinational companies as well as our depth of available skills was exactly what CBS were looking for. Over the past 4 years Knowall have provided the following services for CBS:

- Labour and Support
- Database Management
- Disaster Recovery Management
- Worldwide connectivity
- It equipment procurement
- WAN Management